

VCU Libraries Assessment Program Values

The VCU Libraries Assessment Program is a cross-functional effort including the work of all divisions, under the leadership of the Assessment Committee and the Assessment Librarian. While the program includes a wide variety of assessment activities, all of this work is guided by five program values that describe how we seek to do our assessment work.

Aligned

We align our assessment with the Libraries' and University's strategic goals, as well as our university assessment planning processes, and we use the results of our assessments to identify new strategic goals and to communicate the impact and value of the Libraries with campus and external stakeholders.

Actionable

Assessment is an iterative process that helps us understand and meet our users' needs. We focus our assessment on generating actionable insights that allow us to improve our practice, and we are intentional about selecting appropriate methods and developing valid instruments to get us the data we need.

Collaborative

We value all VCUL employees as contributors to the success of the organization and the assessment program. We collaborate on projects across departments and divisions, and we seek to build a culture of assessment by encouraging communication and the sharing of findings and expertise throughout the organization.

Ethical

We follow best practices in the assessment field to ensure that we are ethically collecting, storing, and using data. This includes responsibly protecting user privacy.

Inclusive

Assessment is a tool we can use to identify inequities, as well as a process that can be inequitable. We strive to develop assessments that include many different voices and to use our assessment to find ways to continuously improve the Libraries' work.